



Barbara McInnis House Patient FAQ

Why does my medical provider want me to go to Barbara McInnis House?

Barbara McInnis House is a short term medical respite facility for homeless individuals. You were referred for treatment of a medical problem.

What can I expect when I first get to the McInnis House?

When you first arrive and whenever you leave and then return from an outside appointment, you will be scanned by a metal detector on the first floor and searched by Security on the second floor. This is to ensure the safety of everyone in the building. **Prohibited items** which you may not have you at the McInnis House include weapons, illicit drugs, and food or drink. Lighters/matches are confiscated on arrival and will be returned to you upon request when you are discharged. Medications prescribed to you will be taken by the security guard and given to your medical team.

May I smoke?

Yes. There are periods of time during the day when the Serenity Deck is open for smoking. There are also time of day when smoking is prohibited on the Serenity Deck. Lighters are provided during smoking hours.

What will my room be like?

Rooms vary in size. The largest number of people in a room is 6. Bathrooms are located within patient rooms, and may be shared between two rooms. The rooms are dorm style; there are no privacy curtains between the beds. Each bed has its own TV and you will receive a pair of headphones to use with your TV.

How many personal belongings may I bring?

No more than can fit in two large bags. Locks are not provided, but patients may use their own locks to secure belongings in lockers and nightstands.

What is the food going to be like?

Three nutritious meals a day are provided by our Food Services staff. For medical reasons your doctor or nurse may decide you need meals at the bedside temporarily. If this is not the case, all meals are served in the dining room on the 2nd floor.

What other services are there at Barbara McInnis House?

Patient support groups, washers and dryers for doing your laundry, behavioral health services, dental services, benefits management, and case management/discharge planning support.

Are there activities?

Patients may choose to watch TV on their own, or visit the Activities Room downstairs and watch TV or a movie with friends. Sign up is available for using the computers and internet. The Atrium is a lovely sun-filled space to meet with friends for a card game, read a book, or listen to music. Arts and Crafts, Bingo and other organized group activities are scheduled throughout the week.

May I leave the building?

Patients may leave the building to attend scheduled medical appointments or appointments set up by their case managers relating to housing or benefits. There is also a scheduled bank run to the bank for once a week. Patients may sign up for this supervised group trip in advance in order to obtain cash from the bank. Patients may not leave the building for social reasons.

Are there Visiting Hours?

Visiting Hours take place in the 2nd floor lobby area Monday, Wednesday and Friday 1p-2pm. Visits outside of these usual visiting hours can be arranged for friends and family of your choice who are not able to come during regularly scheduled visiting hours.